



SHAHEEN AKHTAR

Senior Instructor | Architect

EXECUTIVE PROFILE

Versatile and accomplished Technical Professional specializing in Network Security and Application Performance, boasting a robust track record of nearly 10 years encompassing Network Implementation, Managed Security Services, and SOC Operations. Proficient in the adept management of diverse Network Security devices across multiple platforms, including VPNs, Proxies, IPS/IDS, F5 Load Balancer, Riverbed Products, and Cloud Security.

He is skilled in multi-platform Network Security device management, VPN, Proxy, IPS/IDS, F5 Load Balancer, Riverbed Products, and Cloud Security. He has demonstrated expertise in evaluating requirements for business application integration and service activation. He is an enthusiastic IT professional who is eager to contribute to team success through hard work, attention to detail, and excellent organizational skills. He is motivated to learn, grow, and excel in the Application Visibility domain career excellence.

He has hands-on experience with Palo Alto Networks Firewall, Cisco: ASA, Riverbed Products & F5 Load Balancer, IPS/IDS, Proofpoint Email Security, Zscaler Cloud Proxy, Azure, AWS, VPNs. He has served as a Network Security Admin providing technical advisories on security vulnerabilities, patch-fixes, problem, and change management. He has been the escalation point of contact for customers on major incidents, migrations & new project works. His current prime focus is on understanding customer network architecture and providing L3 technical support on Network Security, Cloud Security products, F5 Load balancers, and Cloud Proxies.

PROFESSIONAL EXPERIENCE

- 2023 – Present Senior Instructor and Architect at NB
- 2020 – 2023 IBM/Kyndryl INDIA as Security Delivery Specialist
- 2020 – 2018 BT – Global Services, Connect Intelligence Support Engineer
- 2018 – 2016 Aricent Technologies (Holdings) Ltd, Gurgaon TAC Engineer
- 2016 – 2014 Koenig Solutions as Sr Cisco Network & Security Trainer
- 2014 – 2014 Aptech South ex Pvt Ltd as a Technical trainer

AREAS OF EXPERTISE

Shaheen Akhtar demonstrates advanced proficiency in networking and security technologies, encompassing TCP/IP, TCP, and UDP protocols, along with expertise in firewalls such as Palo Alto, Firepower, and Cisco ASA, and BIG-IP F5 Load Balancer management. Specializing in establishing secure Site-to-Site and Remote Access VPNs, Shaheen possesses hands-on experience with security tools like Zscaler Cloud Proxy, IPS/IDS, Proofpoint Email Security, Splunk SIEM Tool, and Wireshark Network Analyzer.

Furthermore, Shaheen showcases comprehensive security monitoring, threat detection, and network analysis skills, coupled with proficiency in managing security aspects in Azure and AWS Cloud environments. Their training methodology involves crafting tailored materials, delivering engaging sessions, and integrating practical exercises to ensure participants acquire the necessary skills and knowledge for effective implementation and management of complex networking and security solutions. Continuous assessment of learning outcomes and solicitation of feedback for ongoing improvement are central to Shaheen's training approach.

CERTIFICATIONS

- Cisco: CCNA, CCNP (R&S) CCIE (Sec) Written
- RIVERBED: RCPE WAN Optimization
- Application visibility Certified
- (RCPA)
- F5: 101 Application Fundamental Certified
- 201 TMOS Administrators Certified
- NSE 1 Network Security Associate Certified
- NSE 3 Network Security Associate Certified
- Zscaler: ZCCA-IA
- Palo Alto : PCNSE Trained